A Guide to Attending Sensory-Friendly Performances

Take a look at what you’ll see when you visit Children’s Theatre of Charlotte at ImaginOn!
Welcome to Children’s Theatre of Charlotte!

When I get to ImaginOn, I’ll go through two doors that open when I get close to them. They might make a sound, but I know it’s safe for me to walk through.
If we park under ImaginOn, this is where we will come upstairs. We can walk up the stairs or take the elevator. There is only one door to go through here.

Here is the front desk. Someone will be sitting here who can help us get to our show. We can’t forget to put a stamp on our parking pass. This helper can show us how to do it!
There are nice security officers at ImaginOn who help keep everyone safe. If I get lost or need help, they will help me.

My ticket will look like this if the theatre printed it.

Or my ticket will look like this if we printed it at home.

If we don’t have our tickets yet, the person sitting behind this window will help us. We’ll talk to her though the glass.
This is what the bathrooms look like at ImaginOn. If I need to go to the bathroom, the person who brought me can help.

Sometimes the toilets flush on their own. It might sound loud, and I can cover my ears. It will be all done quickly, though.

I can’t forget to wash my hands. There are paper towels to dry my hands, and I can throw the paper towel away when I’m all done.
There are two theatres at ImaginOn. My ticket will tell me which one to go to. When I go into the theatre, it might be a little dark. I can hold someone’s hand to guide me and help me feel safe.

The Wells Fargo Playhouse is downstairs.

The McColl Family Theatre is upstairs.

There are nice people called ushers who can help us find our seats. They will tear the end of my ticket off so they know I was there to see the show. I will get to keep the big half.
There are lots of seats in the theatre! I will sit with my family or group, but I will also see other people there that I don't know. They may have to walk in front of me to get to their seats.

I might have to go up and down stairs to get to my seat. I need to hold on to the railing to be safe.
It’s time for the show! People who are on stage are called actors. They are pretending to be someone else to tell a story.

Sometimes the actors will be talking, and sometimes they will be singing. People might clap during the show. I can clap too, and I can cover my ears if it gets too loud. It will be all done quickly though.

The lights will sometimes turn almost all the way off during the show. It’s OK, they will turn back on quickly.
Sometimes, I might feel like I need a break. I can tell an adult with my group if I need to take a break, and an usher can show us where we can go.

There will also be some fidgets and headphones there that I can use to help me feel calm and settled.
There are lots of exciting things to do at ImaginOn. It would be fun to plan another visit to see the library, meet some friends there to play, or even see another show at Children’s Theatre of Charlotte!

Thanks for visiting Children’s Theatre of Charlotte at ImaginOn. Come back soon to see us again!